

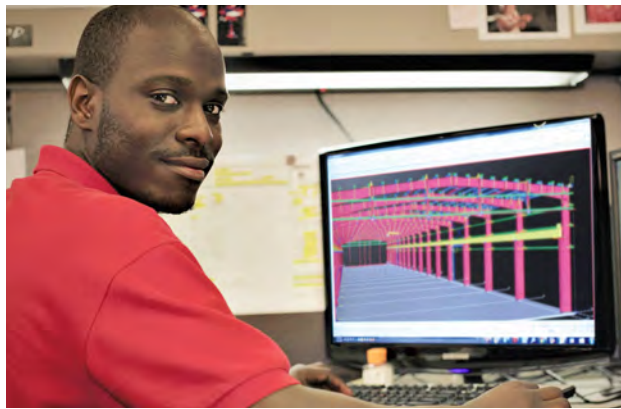


# WARRANTY PROGRAM



# Dedicated to Quality

Kirby Building Systems is an industry-leading manufacturer of custom-engineered, high-quality, and cost-effective metal building systems. With a tradition of excellence and industry experience dating back over 60 years, we provide custom metal building systems used for a wide range of building types including commercial, industrial, institutional, recreational, aviation, and many other specialty metal building applications. With a strong Authorized Builder network and proven engineering and production capabilities, we deliver a proven combination of products, technology, and customer service to accurately execute top-quality metal building systems from simple to complex low-rise buildings on time and on budget.



## Quality and Engineering Leadership

- Pioneer in adapting technology to the design of metal building systems.
- Engineering staff provides accurate design and quick turnaround of complex projects, enabled by their decades of experience and state-of-the-art technology.
- Fabricating facilities across the United States use sophisticated machine tools to translate drawings into precise, quality-controlled building systems.
- Our commitment to quality is not an empty promise. All of our plants are IAS-accredited to make sure we deliver on it.

By choosing an International Accreditation Service (IAS) AC472-accredited building systems manufacturer, you will be working with a company that knows quality metal building systems and has the expertise, resources, and infrastructure to provide quality work. In addition, you'll also know your manufacturer complies with special inspection requirements. As an IAS-accredited manufacturer, our team is committed to quality, skilled workmanship, and customer satisfaction.

Our Research & Development team is knowledgeable in all major North American building codes and constantly at work to improve product quality and innovate and develop our technologies and systems to enhance precision, speed, and ease of building erection. Extensive testing in the lab and in the field optimizes structural strength and integrity. These steps are taken to meet or surpass all applicable insurance and building code requirements.

Our team's research and development efforts ensure long, trouble-free performance of its building systems, which are backed by strong warranty and erection/installation quality certification programs.

Your building is a significant investment — making it important to partner with a trusted metal building supplier. The security of our warranties makes it easy to ensure the quality and longevity of our buildings, offering peace of mind and confidence in the performance of your new facility.

## COMMITTED TO ENSURING QUALITY, LONGEVITY, AND PEACE OF MIND FOR YOUR BUILDING

Our team is constantly seeking ways to improve our product offering and remain the high-value supplier for our Authorized Builder network. To this end, we back our metal building systems with flexible warranty options to provide you with as little or as much coverage as you or your project requires. Ranging from workmanship and exterior finish options to no-dollar-limit weathertightness coverage, you can choose the program that best fits your warranty needs.

# Warranties

We provide a basic One Year Workmanship warranty, and offer several optional, add-on warranties available for purchase – offering protection for your metal building system.

## One Year Workmanship

We provide a basic One Year Workmanship warranty which covers your metal building system from any non-conforming goods caused in production. We will repair or replace any primary and secondary structural steel building components, bracing, fasteners and connections, wall and roof panels, flashing and accessories manufactured by the applicable division or subsidiary of Nucor Buildings Group. Rest easy knowing that your building is covered.

## Weathertightness Warranties

We stand by our metal roof systems and warrant that your metal building roof will be free of any roof leaks arising out of or caused by ordinary wear and tear under normal weather and atmospheric conditions. Our optional weathertightness warranties offer assurance to the superior level of protection that our roof systems offer. Some warranties require certified installers and inspection. Contact your District Sales Manager or Project Coordinator for specific terms.

### Standard Weathertightness

- Includes Exterior Material & Finish Warranties
- Includes 1-year Workmanship Warranty
- Standard 20-year Weathertightness
- Valid in the contiguous United States and Canada
- No inspection. Installation is the responsibility of the installer.  
Seller is not responsible for incorrectly installed materials.
- Courtesy inspection can be purchased upon request.

**OUR METAL BUILDING SYSTEMS ARE DESIGNED TO THE HIGHEST LEVEL OF BUILDING CODES AND SPECIFICATIONS.**

### Standard No Dollar Limit Weathertightness

- Includes Exterior Material & Finish Warranties
- Includes 1-year Workmanship Warranty
- Standard 20-year Weathertightness
- Valid in the contiguous United States and Canada
- Courtesy inspection included upon request. Installation is the responsibility of the installer. The Seller shall bear no responsibility for incorrectly installed materials.
- Installation must be supervised by an Authorized Builder's CICP Certified Installer.

### Premium No Dollar Limit Weathertightness

- Includes Exterior Material and Finish Warranties
- Includes 1-year Workmanship Warranty
- Premium 20-year Weathertightness
- Valid only in the contiguous United States
- Start-Up, intermediate and final inspections required.
- Warranty issued only after inspection and approval by the authorized inspector.
- Installation must be supervised by an Authorized Builder's CICP Certified Installer.



To qualify for both No Dollar Limit Weathertightness Warranties, our Authorized Builders are required to have representatives who will be supervising roof installations successfully complete our new **Contractor Installation**

**Certification Program (CICP) course**, a 2 ½ day training program that offers hands-on assembly of full-scale roofs in an indoor laboratory setting under direct supervision of our experienced installation professionals.

**Please reference our website for more information on warranties, view sample documents, and learn more about CICP class availability.**

**[www.kirbybuildingsystems.com/warranty](http://www.kirbybuildingsystems.com/warranty)**

## Material Finish Warranties

We proudly stand by our paints and guarantee our painted panels will not crack, check or peel and be free of manufacturing defects. However, our optional Material Finish Warranties will protect you from paint defects that may arise.

**Our Material Finish Warranties are available with a broad variety of terms – specific terms may be provided by your District Sales Manager or Project Coordinator.**

### 25 Year SP Paint Warranty

Our SP (silicone polyester) pre-painted galvanized and galvalume aluminum-zinc alloy-coated panels are warranted to protect your material finish for up to 25 years including...

- Protection against cracking, checking, or peeling.
- Protection against chalking\*
- Protection against paint fading or change in color\*\*



#### 25-YEAR SP MATERIAL FINISH WARRANTY

We proudly stand behind every product we make. Our 25-year warranty on our SP painted metal panels offers protection against:

**Fading | Cracking | Peeling | Chalking**



### 35 Year PVDF Paint Warranty

Our PVDF (polyvinylidene fluoride) pre-painted galvanized and galvalume aluminum-zinc alloy-coated panels are warranted for up to 35 years including...

- Protection against cracking, checking, chipping, or peeling.
- Protection against chalking†
- Protection against paint fading or change in color‡



#### 35-YEAR PVDF MATERIAL FINISH WARRANTY

We proudly stand behind every product we make. That's why we offer a 35-year warranty on our PVDF painted metal panels. It offers protection against:

**Fading | Chipping | Peeling | Chalking**

\* In excess of a numerical rating of eight (8) when measured in accordance with the standard procedure specified in ASTM D 4214.

\*\* In excess of five (5) National Bureau of Standards (NBS) Units of color difference when measured in accordance with the standard procedure specified in ASTM D 2244-85, paragraph 6.3.

† In excess of a numerical rating of nine (9) for vertical surfaces and eight (8) for non-vertical surfaces with slope greater than 1/4:12 when measured in accordance with standard procedure specified in ASTM D 4214, for the above stated Warranty Term.

‡ In excess of four (4) units of color difference ("NBS Units") for vertical surfaces and five (5) units of color difference ("NBS Units") for non-vertical surfaces with slope greater than 1/4:12 when measured in accordance with standard procedure specified in ASTM D 2244-85, paragraph 6.3.



**WE STAND BY  
OUR PRODUCTS &  
OFFER SOLUTIONS  
TO PROTECT YOUR  
METAL BUILDING.**

For more information, terms, and costs on warranty options for your metal building system, reach out to your District Sales Manager or Project Coordinator.

### In the Event of a Claim

Should you observe that the product is not performing according to expectations, you need to collect the following information before submitting your claim.

- Submit a written claim to our Quality Services Representatives, along with a copy of the warranty and a description of the product defect.
- Take photographs and a panel sample, if possible. Panel samples are tested to compare the field sample with the product sample we keep on file and our suppliers. Field samples are usually 3" x 5" and taken from an out-of-the-way area. We will cover the cost of sample testing if the panel is found to be defective. However, should the panel be found to be affected by a cause beyond our control, the owner shall be invoiced for testing.
- We will dispatch a field representative as needed. After our visit, please allow two to three weeks for testing. During this time, take no action unless requested in writing, or unless emergency steps must be taken to prevent damage to building contents.

